

### **Amrit kumar**

#### Senior Product Designer

Bridging Al Innovation & Human

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#### **About Me**

As a UX designer, my greatest motivation comes from solving complex challenges through human-centered design, strategic thinking, and collaboration. I thrive on leading initiatives, refining design processes, and working closely with diverse teams to create impactful user experiences.

#### **Skills**

#### Al & Legal Tech

- Navigating record list efficiently.
- Conversational Al design for data search
- Efficient Al powered doc review
- LLM training data -scale and efficiency

### **Design Strategy and Execution**

- Design Systems & Consistency
- Design Thinking & Ideation
- A/B Testing & Analytics
- Stakeholder Collaboration

#### **Experience**

### Product Designer | Sirion.ai

(Jan 2021 - Present)

#### Al-Powered Legal Tech Solutions

- Leading the launch of a data search feature to simplify workflow and enhance productivity leveraging AI.
- Designed Al-driven user experiences that bridge legal professionals with advanced technology, streamlining the contract review process.
- Enhanced the Al Trainer platform, optimizing prompt configuration and reducing training time for legal engineers and experts.

#### UX Designer | Bharti Airtel

(Dec 2019 - Jan 2021)

#### **Customer Help and Support Optimisation**

- Redesigned help-and-support journeys, reducing customer care calls by 9% and boosting daily active users of the Thanks App by 15%.
- Implemented data-driven query routing using user behavior analytics.

### UI/UX Designer | Think Matra

(Aug 2019 – Nov 2019)

## Fuel Purchase Experience

- Conducted field interviews with 50+ users to identify pain points in petrol pump transactions.
- Delivered a mobile app prototype that reduced checkout time by 20%

## <u>Linked-In</u>

## **Education**

# XLRI: Strategy and Leadership

Executive Development | Ongoing 11 months
Focus: Excel in the field of strategic leadership

## Stanford d.school

Executive Design Thinking | 2020 (Certificate)

Focus: Design thinking to develop viable solutions to user challenges

# NIFT

Bachelor of Design | 2009-2013

Learning: Product design principles and problem solving techniques

## IIT Guwahati

Trainee – Product Design (2011, 2-month program)

## Rewards

## Design recognition | UX India 2023

The Al-powered contract redlining and review concept I designed was selected for a Lightning Talk at UX India 2023

## Sirion Rewards

Best Al-Driven Design Concept, 2024