

Amrit kumar

Product Designer

Bridging Al Innovation & Human Experience

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About Me

I deep-dive into established user behaviours, uncover mental shortcuts, and shape interfaces that resonate with users. Even in complex use cases, my designs feel intuitive and self-explanatory—removing friction so users can focus on achieving their goals, not learning the tool

Experience

Product Designer | Sirion.ai

(Jan 2021 - Present)

I joined Sirion to transform how legal professionals work with contracts—and recently co-shaping the future of AI in CLM.

- Designed intelligent workflows that empower lawyers to review, validate, and interact with Al-generated summaries confidently.
- Led the redesign of contract review tools—introducing agents that detect clause deviations, flag risks, and summarize legal documents.
- Defined the 3.0 experience for the app by embedding conversational AI, clause explorers, and insight dashboards.

Outcome: Helped increase document review efficiency by 20% and positioned Sirion as a leader in Al-first CLM UX

UX Designer | Bharti Airtel

(Dec 2019 - Jan 2021)

In a world of endless help screens, I asked: what if support could feel personal?

- Reimagined Airtel's help journey in the Thanks App—reducing care center call volume by 9% and increasing daily engagement by 15%.
- Used real-time behavior data to power smart query routing, cutting user effort and improving resolution speed.

Outcome: A smoother, smarter self-service experience for millions of users.

UI/UX Designer | Think Matra

(Aug 2019 – Nov 2019)

Fuel Purchase Experience

- Hit the ground running—conducted field interviews with 50+ petrol pump customers to understand transaction friction points.
- Designed a mobile-first prototype that simplified fuel payments, cutting average checkout time by 20%.

Senior Creative UI Designer | Great Place to Study

(Nov 2018 – Aug 2019)

Translating abstract briefs into emotional, student-first design systems, I led digital storytelling and UI evolution for one of India's leading education experience platforms.

- Collaborated with stakeholders and agencies to refine interface goals via user testing and research.
- Crafted wireframes, schematic flows, and visual assets to create consistent digital journeys across web and mobile.
- Delivered brand-aligned collaterals for digital marketing, printed media, and event branding.

Co Founder - Creative Art Director | Zhero Denim Pvt Ltd.

(Mar 2017 – Oct 2018)

Built a denim lifestyle brand from scratch—by decoding cultural signals, user aspirations, and brand identity.

- Researched consumer psychology to craft a visual system rooted in rugged individuality and youth expression.
- Designed digital and physical communication assets for retail, eCommerce, and pop-up activations.
- Led creative direction from product packaging to Instagram presence, ensuring brand coherence.

Outcome: Proved how visual storytelling and intuitive design can shape a product's first impression—and its market traction.

Graphic and Product Designer | Lee Cooper

(June 2013 – Feb 2017)

My foundation years were spent inside a global fashion heritage brand—where I learned the discipline of detail and the beauty of consistency.

- Developed creative concepts and product graphics aligned with Lee Cooper's British legacy and evolving Indian audience.
- Designed seasonal campaign visuals, store interiors, and packaging across men's and women's lines.
- Collaborated closely with the marketing team to align all assets under a unified brand voice.

Outcome: Brought design thinking into physical retail environments, making fashion feel not just wearable, but brandable.

- <u>Linked-In</u>

Education

XLRI | Executive Development in Strategy & Leadership (Ongoing – 11 months)

Building strategic depth for leadership in design and innovation.

Stanford d.school | Executive Certificate in Design Thinking (2020)

Learned to frame user challenges and shape solutions through empathy and prototyping.

NIFT | Bachelor of Design (2009–2013)

Foundation in human-centered design, storytelling, and product development.

IIT Guwahati | Product Design Trainee (2011)

Immersive 2-month exploration into interdisciplinary product innovation.

-About Me

Rewards

Design recognition | UX India 2023

The Al-powered contract redlining and review concept I designed was selected for a Lightning Talk at UX India 2023

Sirion Rewards

Best Al-Driven Design Concept, 2024